



CORPORATE POLICY

IKAMAR, SL, is a company dedicated to the marketing of refrigerated and frozen fishing products, adapting to the circumstances and trends of the markets, has added value to its activity by carrying out all its operations under the requirements of the IFS Broker standard.

To this end, the company's management promotes a system always focused on continuous improvement and customer focus, to improve management through the quality objectives that we set for ourselves.

The company bases its activity on criteria and values such as:

- To develop, implement and maintain our Self-Control System based on the HACCP principles and total control of traceability.
- To guarantee that all our products are manufactured in facilities with adequate means and work environments, guaranteeing compliance with regulations and laws that affect food production and the workers of both our company and our suppliers.
- To ensure that the products sold meet the specifications and quality standards set internally or by our clients.
- To make rational use of the natural resources used in our processes through the application of sustainability and environmental policies that encourage the reduction of environmental impact and good practices by our suppliers and other related parties.
- To implement high quality and food safety standards to guarantee the authenticity, legality and safety of all marketed products, with staff involved and aware of the importance of their commitment to the culture of product quality and safety.
- To focus the company's processes on improvement continues to provide training to its employees to instill product quality criteria and good customer service practices. Always respecting professional and personal ethics, in order to improve their skills in the workplace environment and achieve greater knowledge in general topics, risk prevention, environmental protection and sustainability, as well as quality and safety.
- To always attend and identify customer needs, creating appropriate feedback that favors compliance with their requirements, as well as the suggestions made to achieve high satisfaction with the service and products that the company provides them.
- To promote the participation of all company workers to solve problems and continuous improvement in addition to encouraging the involvement of suppliers so that they obtain awareness based on continuous improvement, compliance with legal requirements and those demanded by **IKAMAR, SL**

Consistent with the decision made, the Management undertakes to provide the material and human resources that are necessary to achieve the objectives. This Policy is periodically



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reviewed for its continuous adaptation and communicated to all interested parties for their knowledge and participation in it and is developed into specific objectives for the work teams involved.

Luis Lalinde Mostoles
General Manager

Seville, March 14th, 2024